

If you wish to cancel your booking outside of the Travel Response opening times an out of hours cancellation number is available. Just call ...

(0191) 372 5372

...and leave a message.

(0191) 383 5383 and (0191) 372 5372 are not premium rate numbers. Normal charges apply.



For further information about public transport throughout the north east you should call:



Calls to Traveline cost 10p per minute plus 6p per call set up fee from BT landlines. Other providers may vary.

If you would like to make any comments about this timetable or about the bus services in County Durham please write to:

**Passenger Transport Unit
Durham County Council
County Hall Durham DH1 5UQ**

Please ask us if you would like this document summarised in another language or format.

العربية (Arabic) (中文(繁體字)) (Chinese) اردو (Urdu)
polski (Polish) ਪੰਜਾਬੀ (Punjabi) Español (Spanish)
বাংলা (Bengali) हिन्दी (Hindi) Deutsch (German)
Français (French) Türkçe (Turkish) Melayu (Malay)



(0191) 372 5386



Braille



Audio



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Provided by a partnership between
County Durham Primary Care Trust and
Durham County Council

The East Durham Hospital Link

Revised service commencing

1st September 2009

- Links East Durham to ...
Sunderland Eye Infirmary
Sunderland Royal Hospital
Cherry Knowle Hospital Ryhope
University Hospital of Hartlepool
University Hospital of North Tees
James Cook University Hospital
- Picks up from your front door where possible
- Can be used by anyone
- Operated by Scarlet Band under contract to Durham County Council
- See inside for details on how to book



What is Hospital Link?

The East Durham Hospital Link is a demand responsive bus service providing links between the East Durham area and the following hospitals ...

- Sunderland Eye Infirmary
- Sunderland Royal Hospital
- Cherry Knowle Hospital Ryhope
- University Hospital of Hartlepool
- James Cook University Hospital
- University Hospital North Tees

Hospital Link Fares

£2.50 per single journey
(half fares apply to children under 14)

Concessionary passes are valid on this service.

If you are eligible to reclaim the cost of your travel, this continues to be assessed by the hospital.

How to Book

Pre-booking on this service is essential.
Contact the Travel Response Centre ...

(0191) 383 5383

... to make your booking and you will be given a half hour 'window' in which you will be picked up.

East Durham Hospital link

Monday to Friday

From East Durham area to Cherry Knowle Hospital Ryhope, Sunderland Eye Infirmary and Royal Hospital		
Departing between 0800 and 0900 to arrive by 0930		
Departing between 0900 and 1000 to arrive by 1030		
Departing between 1000 and 1100 to arrive by 1130		
Departing between 1230 and 1330 to arrive by 1400		
Departing between 1715 and 1800 to arrive by 1830		
From Royal Hospital...	From Eye Infirmary...	From Cherry Knowle Hospital Ryhope...
...to East Durham area		
1115	1130	1135
1215	1230	1235
1415	1430	1435
1600	1615	1620
2000	2015	2020

From East Durham area to Hartlepool Hospital
Departing between 0800 and 0900 to arrive by 0915
Departing between 0945 and 1030 to arrive by 1045
Departing between 1230 and 1315 to arrive by 1325
Departing between 1715 and 1755 to arrive by 1810
From Hartlepool Hospital
1045
1215
1420
1705
1830
2035

From East Durham area to University Hospital North Tees
Departing between 0800 and 0900 to arrive by 0930
Departing between 0945 and 1030 to arrive by 1105
Departing between 1230 and 1315 to arrive by 1340
Departing between 1315 and 1400 to arrive by 1420
Departing between 1705 and 1755 to arrive by 1830
From University Hospital North Tees
1105
1420
1645
1810
2020

From East Durham area to James Cook Hospital
Departing between 0900 and 1000 to arrive by 1015
Departing between 1230 and 1315 to arrive by 1400
Departing between 1715 and 1755 to arrive by 1850
From James Cook Hospital
1145
1400
1615
1745
2000

Weekend Service

From East Durham area to Cherry Knowle Hospital Ryhope, Sunderland Eye Infirmary and Royal Hospital		
Departing between 1230 and 1330		
From Royal Hospital	From Eye Infirmary	From Cherry Knowle Hospital Ryhope
1600	1615	1620

From East Durham area to James Cook Hospital
Departing between 1230 and 1315 to arrive by 1400
From James Cook Hospital
1615

From East Durham area to University Hospital North Tees
Departing between 1230 and 1315 to arrive by 1340
From University Hospital North Tees
1645

From East Durham area to Hartlepool Hospital
Departing between 1230 and 1315 to arrive by 1325
From Hartlepool Hospital
1705